What is an Appointment of Representative form?

Many members like to have their spouse, child, or friend call in to request information, follow up on questions, or appeal plan decisions. We know that it is convenient to be able to rely on a trusted friend or relative to act as your representative for health plan coverage questions or appeals. If you would like to provide a friend or relative with permission to call Member Services and speak on your behalf, please complete the Appointment of Representative form.

Completing the attached Appointment of Representative form does not impact your ability to make your own healthcare decisions. It simply allows your representative to act on your behalf when making requests or filing appeals to health plan decisions.

Below is a SAMPLE to help you complete the form on the next page.

**TOP OF FORM**

**Name of Party:** Please print your name.

**Medicare Number or National Provider Number:** Please enter your Aspire Health Plan member ID. This ID will start with a G.

**SECTION 1: Appointment of Representative**

To be completed by the party seeking representation (i.e., the Medicare beneficiary, the provider or the supplier):

I appoint this individual, **SAMPLE**, to act as my representative in connection with my claim or asserted connection with my claim, appeal, grievance or request wholly in my stead. I understand that personal medical information is expected to know, that the items or services at issue would not be covered by Medicare.) I waive my right to collect payment from the beneficiary for the items or services at issue in this appeal if a determination of liability under §1879(a)(2) of the Act. I authorize this provider or supplier serving as a representative for a beneficiary to whom they provided items or services must complete this section if the appeal involves a question of liability under section 1879(a)(2) of the Act.

Enter your full address, including city, state, and zip. Enter your phone number with area code.

**SECTION 2: Acceptance of Appointment**

To be completed by the representative:

I, **SAMPLE**, hereby accept the above appointment. I certify that I have not been disqualified, suspended, or prohibited from practice before the Department of Health and Human Services (HHS); that I am not, as a current or former employee of the United States, disqualified from acting as the party's representative; and that I recognize any fee may be subject to review and approval by the Secretary.

Authorized representative (friend/relative/spouse) enters his/her full address including city, state, and zip. He/she enters their phone number with area code.

**SECTIONS 3 AND 4:**

These sections do not need to be completed. These sections are used if a health care provider is acting as your representative.

**Note:** The Appointment of Representative is valid for 1 year from the signature date. Set a reminder to request and complete a new form next year.

If you have questions or need help completing this form, call Member Services, toll free, at **(855) 570-1600**.

Aspire Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We are open 8 a.m.–8 p.m. PT Monday through Friday from April 1 through September 30 and 8 a.m.–8 p.m. PT seven days a week from October 1 through March 31 (except certain holidays). H8764_MBR_AORCover_819_C