

# Individual enrollment request form

#### Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

# To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

## When do I use this form?

You can join a plan:

- Between October 15-December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

# What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

**Note:** You must complete all items in Section 1. The items in Section 2 are optional — you can't be denied coverage because you don't fill them out.

#### **Reminders:**

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

# What happens next?

Send your completed and signed form to: Aspire Health Plan PO Box 5490 Salem, OR 97304

Once they process your request to join, they'll contact you.

# How do I get help with this form?

Call Aspire Health Plan at (888) 864-4611. TTY users can call 711.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

**En español:** Llame a Aspire Health Plan al (888) 864-4611 (TTY:711) o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

# Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

#### **IMPORTANT**

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.



# 2024 Medicare Advantage Prescription Drug (MA-PD) Individual Enrollment Request Form

Please contact Aspire Health Plan if you need information in another language or format (large print).

Typically, you may enroll in a Medicare Advantage Prescription Drug (MAPD) plan only during the Annual Election Period (AEP) from October 15 through December 7. There are exceptions called Special Election Periods (SEP) that may allow you to enroll in a Medicare Advantage plan outside of this period. Please read the following statements carefully, and check the box if the statement applies to you. By checking any of the following boxes, you are indicating, to the best of your understanding, you are eligible for an enrollment period. If we later determine that this information is incorrect, you may be disenrolled.

| ☐ I am new to Medicare.  | $\Box$ I am moving into, live in, or recently moved out of   |  |  |  |
|--|--|--|--|--|
| ☐ I've had Medicare prior to now and am now turning 65.  | a long-term care facility (for example, a nursing home). I moved/will move into/out of the facility on:/ (MM/DD/YYYY)  |  |  |  |
| ☐ I'm in the annual election period (October 15 - December 7 each year).   | ☐ I recently left a PACE program on: / / (MM/DD/YYYY)  |  |  |  |
| ☐ I am enrolled in a Medicare Advantage plan<br>and want to make a change during the Medicare<br>Advantage Open Enrollment Period (MA OEP).  | ☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on:   |  |  |  |
| $\square$ I recently moved outside of the service area for my  | /(M M / D D/ Y Y Y)  |  |  |  |
| current plan, or I recently moved and this plan is a new option for me. I moved on:  | ☐ I am leaving employer or union coverage on:/(MM/DD/YYYY)   |  |  |  |
| ☐ I recently was released from incarceration.  I was released on://  | ☐ I belong to a pharmacy assistance program provided by my state.  |  |  |  |
| (MM/DD/YYY)  | ☐ My plan is ending its contract with Medicare, or   |  |  |  |
| $\square$ I recently returned to the United States after living  | Medicare is ending its contract with my plan.  |  |  |  |
| permanently outside of the U.S. I returned to the U.S. on:(MM/DD/YYYY)   | ☐ I was enrolled in a plan by Medicare (or my s<br>and I want to choose a different plan. My   |  |  |  |
| ☐ I recently obtained lawful presence status in the United States. I got this status on:   | enrollment in that plan started on:/(MM/DD/YYYY)   |  |  |  |
| /(M M / D D/ Y Y Y Y)  | ☐ I was enrolled in a Special Needs Plan (SNP) but I   |  |  |  |
| ☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on:  | have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on:/ (MM/DD/YYYY)  |  |  |  |
| /(MM/DD/YYYY)  | ☐ I was affected by an emergency or major  |  |  |  |
| ☐ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on :(MM/DD/YYYY) | disaster (as declared by the Federal Emergency Management Agency (FEMA) or by a Federal, state, or local government entity). One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster. |  |  |  |
| ☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription   | ☐ Other (please explain):  |  |  |  |

If none of these statements apply to you or you're not sure, please call Aspire Health Plan toll free (855) 570-1600 TTY users should call 711 to see if you are eligible to enroll. Our hours are: 8 a.m.-8 p.m. Monday through Friday from April 1 to September 30 and 8 a.m.-8 p.m. seven days a week October 1 to March 31 (except certain holidays).

OMB No. 0938-1378 Expires: 7/31/2024

# Section 1 - all fields on this page are required (unless marked optional)

|   | Please check which plan you want to enroll in:  ☐ <b>Aspire Health Protect (HMO)</b> (\$0)  ☐ with Enhanced Benefits — Option A = \$44.90 + \$0 = \$44.90/mo.  ☐ with Enhanced Benefits — Option B = \$49.90 + \$0 = \$49.90/mo. |                |             |  |                |  |         |                       |  |
|---|--|----------------|-------------|--|----------------|--|---------|-----------------------|--|
| <ul> <li>□ Aspire Health Value (HMO) (\$31.00)</li> <li>□ with Enhanced Benefits — Option A = \$44.90 + \$31.00 = \$75.90/mo.</li> <li>□ with Enhanced Benefits — Option B = \$49.90 + \$31.00 = \$80.90/mo.</li> </ul>         |  |                |             |  |                |  |         |                       |  |
|   | <ul> <li>□ Aspire Health Advantage (HMO) (\$142.00)</li> <li>□ with Enhanced Benefits — Option C = \$43.00 + \$142.00 = \$185.00/mo.</li> </ul>  |                |             |  |                |  |         |                       |  |
| <ul> <li>□ Aspire Health Plus (HMO-POS) (\$312.00)</li> <li>□ with Enhanced Benefits — Option A = \$44.90 + \$312.00 = \$356.90/mo.</li> <li>□ with Enhanced Benefits — Option B = \$49.90 + \$312.00 = \$361.90/mo.</li> </ul> |  |                |             |  |                |  |         |                       |  |
|   | LAST Name:   |                | FIRST Name: |  |                |  | Middl   | e Initial (optional): |  |
|   | Birth date://  | Sex:<br>□ M [  | ⊒ F         |  | ry phone:<br>  |  |         | native phone:<br>)    |  |
| Permanent Residence Street Address (Don't enter a P.O. Box):  |  |                |             |  |                |  |         |                       |  |
|   | City:  |                |             |  | State:         |  |         | ZIP:                  |  |
| Mailing address if different from your permanent address (P.O. Box allowed):  |  |                |             |  |                |  |         |                       |  |
|   | City:  |                |             |  | State:         |  |         | ZIP:                  |  |
| Emergency contact (optional): F   |  | Phone:<br>() - |             |  | Relationship t |  | to you: |                       |  |
| E-mail address (optional):  |  |                |             |  |                |  |         |                       |  |
| I consent to Aspire Health, including its business associates, using my cell phone number to call and/or text regarding care and care coordination activities. $\Box$ Yes $\Box$ No   |  |                |             |  |                |  |         |                       |  |
| Your Medicare information   |  |                |             |  |                |  |         |                       |  |
| Name as it appears on your Medicare card:   |  |                |             |  |                |  |         |                       |  |
| Medicare number:  |  |                |             |  |                |  |         |                       |  |
|   | (Optional) Effective date: Hospital (Part A): Medical (Part B):  |                |             |  |                |  |         |                       |  |

| Allow   | er these important questio  | ns                           |  |  |
|---|-----------------------------|------------------------------|--|--|
|   | er tilese important questio | 15                           |  |  |
| Will you have other prescription drug coverag<br>☐ Yes ☐ No   | e (like VA, TRICARE) in add | ition to Aspire Health Plan? |  |  |
| Name of other coverage:   | ID #:                       | Group #:                     |  |  |
| Section 1 continued — all field   | s on this page are require  | d (unless marked optional)   |  |  |
| IMPOF   | RTANT: Read and sign belo   | ow:                          |  |  |
| <ul> <li>I must keep both Hospital (Part A) and Medical (Part B) to stay in Aspire Health Plan</li> <li>By joining this Medicare Advantage Plan, I acknowledge that Aspire Health Plan will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below). Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.</li> <li>I understand that I can be enrolled in only one MA plan at a time - and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).</li> <li>I understand that when my Aspire Health Plan coverage begins, I must get all of my medical and prescription drug benefits from Aspire Health Plan. Benefits and services provided by Aspire Health Plan and contained in my Aspire Health Plan "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Aspire Health Plan will pay for benefits or services that are not covered.</li> <li>The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.</li> <li>I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:         <ol> <li>This person is authorized under State law to complete this enrollment, and</li> <li>Documentation of this authority is available upon request by Medicare.</li> </ol> </li> </ul> |                             |                              |  |  |
| 1. This person is authorized under State lav  |                             |                              |  |  |

Phone: (\_\_\_\_) - \_\_\_\_ Relationship to enrollee:

Name and address:

# Section 2 — all fields on this page are optional

Answering these questions is your choice. You can't be denied coverage because you don't fill them out.

| Are you Hispanic, Latino/a, or Spanish origin? Select all that apply:  No, not of Hispanic, Latino/a, or Spanish origin  Yes, Mexican, Mexican American, Chicano/a  Yes, Puerto Rican  Yes, Cuban  Yes, another Hispanic, Latino/a, or Spanish origin  I choose not to answer |  |  |
|---|--|--|
| What's your race? Select all that apply:  ☐ American Indian or Alaska Native Asian:  ☐ Asian Indian ☐ Chinese ☐ Filipino ☐ Japanese ☐ Korean ☐ Vietnamese ☐ Other Asian   |  |  |
| Are you enrolled in your State Medicaid program? (optional) ☐ Yes ☐ No Medicaid number:   |  |  |
| Do you work?    □ Yes □ No    Does your spouse work?    □ Yes □ No  |  |  |
| Please choose the name of a Primary Care Physician (PCP) from our list of network physicians, which can be obtained from your agent, on our website at www.aspirehealthplan.org.  Physician name (First and Last):  |  |  |
| Select if you want us to send you information in a language other than English. ☐ Spanish   |  |  |
| Select one if you want us to send you information in an accessible format.  □ Large Print □ Braille □ Audio CD  |  |  |
| Please contact Aspire Health Plan toll-free (855) 570-1600 if you need information in an accessible format or   |  |  |

language other than what is listed above. Our hours are: 8 a.m. – 8 p.m., Monday through Friday from April 1 to September 30, and 8 a.m.—8 p.m., seven days a week October 1 to March 31 (except certain holidays).

TTY users should call 711.

## Section 2 continued — all fields on this page are optional

#### Paying your plan premium

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, Electronic Funds Transfer (EFT), or credit/debit card each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month.

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. DO NOT pay Aspire Health Plan for the Part D-IRMAA.

| PI | lease select a premium payment option.   |
|----|--|
|    | Get a monthly bill   |
|    | Credit, debit card or electronic funds transfer<br>To set up your credit, debit card or electronic funds transfer (EFT) payments please call<br>Aspire Health Plan toll free (833) 367-4259 (TTY users should call 711) or<br>visit www.aspirehealthplan.org/payments  |
|    | Automatic deduction from your monthly Social Security or Railroad Retirement board (RRB) benefits check. This payment option is only available if your total monthly plan premium is \$300 or less. I get monthly benefits from: $\square$ Social Security $\square$ RRB   |
|    | (The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. You will receive a paper bill and will be responsible for paying for your monthly premium until Social Security or RRB approves the deduction. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.) |

#### **PRIVACY ACT STATEMENT**

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The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

| FOR AGENT USE ONLY  |   |
|---|---|
| Name of Agent/Broker (if assisted in enrollment):   | signature:                                |
| Proposed effective date of coverage:/   | _   |
| Agent ID:   |   |
| Agent receipt date://(MM/DD/YYYY)   |   |
| FOR INTERNAL OFFICE USE   | ONLY                                      |
| Initial receipt date:/(MM/DD/YYYY)  |   |
| PBP #:  |   |
| Election period: ☐ ICEP/IEP ☐ AEP ☐ SEP (type):<br>☐ Not eligible   |   |
| We are open 8 a.m8 p.m. PT Monday through Friday from April 8 a.m8 p.m. PT seven days a week from October 1 through Mare beneficiaries may also enroll in Aspire Health Plan through the Clocated at http://www.medicare.gov. | ch 31 (except certain holidays). Medicare |
| H8764_ENR_IndEnrForm_0823_C   |   |